

## YOUR RIGHTS

- ▶ To apply for services
- ▶ A determination of your eligibility for services within 60 days
- ▶ An explanation of the process and how decisions are made
- ▶ Participation in assessments and in the development of your Individualized Plan for Employment (IPE)
- ▶ A written copy of your IPE that includes all agreed upon services
- ▶ Review of your IPE once a year
- ▶ A written decision of any service that is denied
- ▶ To appeal decisions you disagree with and to continue services during the appeal period
- ▶ Mediation of disagreements if you've requested an appeal

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## Where Can I Get Services?

### Statewide Toll-Free Number

1-866-262-3462 (TDD/Voice)

### Boise Office

4477 Emerald Street, Suite B-100  
Boise, ID 83706-2066  
(208) 336-5353

### Pocatello Office

845 West Center Street, C-107  
Pocatello, ID 83204-4237  
(208) 232-0922

### Moscow Office

428 West 3rd Street, Suite 2  
Moscow, ID 83843-2284  
(208) 882-0962

### Email

[info@disabilityrightsidaho.org](mailto:info@disabilityrightsidaho.org)



# Client Assistance Program

We Protect  
Promote and  
Advance  
Disability Rights

Assistance with  
Vocational Rehabilitation &  
Independent Living Programs

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## ABOUT US

DisAbility Rights Idaho is part of the National Disability Rights Network.

The Client Assistance Program (CAP) helps people having difficulty seeking or receiving services from the Idaho Division of Vocational Rehabilitation, Independent Living Centers, the Idaho Commission for the Blind and Visually Impaired, and vocational tribal programs.

### Visit our website

[www.disabilityrightsidaho.org](http://www.disabilityrightsidaho.org)

We serve  
people in Idaho  
with any type  
of disability

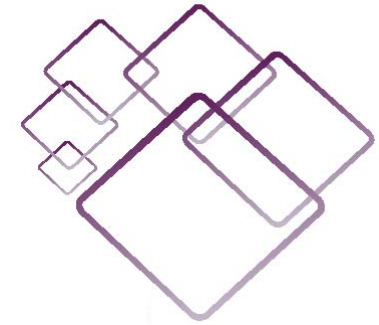
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## We Can Help With:

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- ▶ Accessing vocational rehabilitation services
- ▶ Explaining your rights and how to protect them
- ▶ Denials of services
- ▶ Disagreements with decisions about the services you receive
- ▶ Case closures
- ▶ Representation at meetings
- ▶ Referrals to benefits planners

CAP Promotes  
Employment  
Independent Living



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## ELIGIBILITY

Anyone may call DisAbility Rights Idaho for information or referrals.

Direct representation is available to Idahoans dissatisfied with services from rehabilitation programs.

Available resources may affect the assistance we are able to provide.

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## DONATIONS

DisAbility Rights Idaho is a Section 501(c)(3) nonprofit.

Contributions to support our work are tax-deductible.