

## YOU HAVE THE RIGHT TO:

- ▶ Apply for services
- ▶ Receive a decision about eligibility in a timely manner
- ▶ Receive written denials of eligibility or services
- ▶ Be informed of the process and how decisions are made
- ▶ Request a Written Independent Living Plan (WILP), listing all agreed upon services
- ▶ Actively participate in writing your WILP
- ▶ Review your WILP once a year
- ▶ Appeal any decision you disagree with
- ▶ Mediate disagreements if you requested an appeal

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## Where Can I Get CAP Assistance?

### Statewide Toll-Free Number

1-866-262-3462

### Boise Office

4477 Emerald Street, Suite B-100  
Boise, ID 83706-2066  
(208) 336-5353

### Pocatello Office

1246 Yellowstone Ave., Suite A-3  
Pocatello, ID 83201-4374  
(208) 232-0922

### Email

info@disabilityrightsidaho.org

### Website

www.disabilityrightsidaho.org

**DISABILITY RIGHTS**  
IDAHO  
Protection & Advocacy for Individuals with Disabilities



**C**lient

**A**ssistance

**P**rogram

We Protect  
Promote and  
Advance  
Disability Rights

Assistance with  
Independent Living Programs

DisAbility Rights Idaho Established in 1977

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## ABOUT US

DisAbility Rights Idaho is part of the National Disability Rights Network.

The Client Assistance Program (CAP) informs people of the available services provided by the Idaho Division of Vocational Rehabilitation, Independent Living Centers, the Idaho Commission for the Blind and Visually Impaired, and Tribal Vocational Programs, and assists people having difficulty seeking or receiving these services.

### Visit our website

[www.disabilityrightsidaho.org](http://www.disabilityrightsidaho.org)

We serve  
people in Idaho  
with any type  
of disability

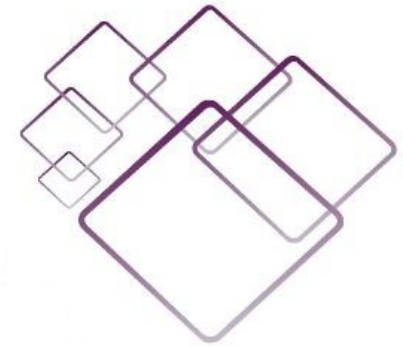
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## We Can Help With:

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- ▶ Accessing independent living services
- ▶ Explaining your rights and how to protect them
- ▶ Providing information about independent living services
- ▶ Mediating disagreements with decisions about the services you receive
- ▶ Appealing denials of services or case closures
- ▶ Participating with you at meetings

CAP Promotes  
Employment  
Independent Living  
Self Advocacy



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## ELIGIBILITY

Anyone may call DisAbility Rights Idaho for information or referral.

Direct representation is available through CAP to Idahoans dissatisfied with services from vocational rehabilitation or independent living programs.

Available resources may affect the assistance we are able to provide.

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## DONATIONS

DisAbility Rights Idaho is a Section 501(c)(3) nonprofit.

Contributions to support our work are greatly appreciated and tax-deductible.